



Terms and Conditions

1. Documents and Permits

All permits and documents required for transport must be complete and valid. It is the contractor's responsibility to determine which permits and documents are required.

2. Insurance

The contractor must have valid carrier liability or CMR insurance that covers the statutory maximum liability limits.

3. AEO Status / Security Confirmation

If no AEO certification is available, a valid security confirmation must be submitted in accordance with the form provided by the European Union.

4. Vehicle Requirements

The carrier must provide a vehicle that is in perfect technical condition, roadworthy, clean, and odor-free. For temperature-controlled transport, the cargo area must be pre-cooled and wide enough to accommodate pallets; thermal tarps are not permitted. Drivers must wear the required personal protective equipment (safety shoes, high-visibility vest, hard hat, safety goggles, and work gloves).

5. Driver Communication

The driver's contact number and the vehicle's location must be provided no later than one day before loading begins.

6. Acceptance by Piece Count

The goods must always be accepted with the exact number of pieces. If this is not possible, Weser-Trans Bremen GmbH must be notified immediately. A mere note on the waybill does not relieve the shipper of liability. Any damage or defective packaging must be documented and acknowledged by the shipper.

In the event of discrepancies between the actual and planned loading quantities, instructions must be obtained from Weser-Trans Bremen GmbH prior to departure.

7. Temperature control

The driver shall check the temperature at the time of handover on a random basis before, during, and after loading. In the event of any deviations, loading must be stopped, the cargo compartment closed, and Weser-Trans Bremen GmbH contacted immediately. All measured values must be confirmed in writing by the shipper.

8. Loading and Load Securing

During loading, ensure adequate air circulation; air ducts and evaporators must not be obstructed. The cargo must be stowed securely for transport and secured against shifting. In the event of any irregularities, loading must be suspended and Weser-Trans Bremen GmbH must be consulted.

9. Conflicting Instructions

If the driver receives instructions that contradict the guidelines of Weser-Trans Bremen GmbH, consultation must take place before execution.



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10. Hazardous materials

When transporting hazardous materials, the current ADR regulations must be fully complied with, and all required documentation must be carried.

11. Overloading

The driver must ensure that the vehicle is not overloaded. If the maximum payload is exceeded, the trip must not be undertaken.

12. Sealing

For customs or veterinary clearance, seals must be properly affixed; the number of existing and new seals must be documented and confirmed in the waybill.

13. Temperature recorder

The temperature recorder must be turned on before the start of the journey. In the event of damage, all temperature data must be submitted in full to Weser-Trans Bremen GmbH.

14. Start of the Trip and Routing

The trip must commence immediately after loading and follow the agreed-upon or shortest route, unless an alternative route has been agreed upon. Delays or deviations from the agreed-upon schedule must be reported immediately.

15. Security obligations

Loaded vehicles may only be parked in guarded or expressly authorized parking areas.

16. Prohibition on Transloading and Additional Loading

Any transshipment or additional loading is prohibited and permitted only with the written consent of Weser-Trans Bremen GmbH.

17. Transit Freight

Forwarding shipments may only be carried out after prior consultation with Weser-Trans Bremen GmbH.

18. Assignment of the Transport Order

The transfer of the transport order to third parties is permitted only with the written consent of Weser-Trans Bremen GmbH.

19. Special Loading Guidelines

For certain clients, binding special regulations apply regarding deadlines, scanning procedures, mandatory sealing, and other processes. Contractual penalties or fees will be passed on to the contractor.

20. Liability

The statutory liability provisions under the German Commercial Code (HGB) and the CMR apply. We expressly reject any supplementary or deviating terms and conditions of the contractor. Such terms and conditions, even in part, shall not apply.



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21. Transfer of Liability

Upon acceptance of the cargo, full responsibility for the temperature, condition, and quantity of the goods accepted is transferred to the contractor.

22. Dwell times

Downtime will be reimbursed only if it is not attributable to the contractor, was reported in a timely manner (immediately), and has been explicitly confirmed by the loading or unloading site, customs agents, or similar authorities. A maximum of €250 per day will be reimbursed for refrigerated trucks and €175 per day for curtain-sided trucks. No downtime compensation is paid on Saturdays, Sundays, and public holidays.

23. Toll Fees

All toll costs shall be borne by the Contractor.

24. Transport to England

For shipments to the United Kingdom, the applicable regulations, checklists, and documentation requirements must be complied with.

25. Minimum Wage and Posting of Workers

The contractor undertakes to comply with all labor and social security regulations and indemnifies Weser-Trans Bremen GmbH in the event of any violations.

26. Driving personnel from third countries (non-EU countries)

The contractor undertakes to employ drivers from non-EU countries who hold the necessary work and residence permits. These must be officially certified

A German translation in accordance with §7b(2) of the GÜKG must be available and carried on board during the journey. The Contractor undertakes to hand over the documents carried to Weser-Trans Bremen GmbH upon request at any time. If the required work and residence permits are not available, the vehicle shall be deemed not to have been provided. The Contractor shall be liable to Weser-Trans Bremen GmbH for any damages resulting from delays or fines arising from violations.

27. Customer Protection

During the term of the collaboration and for twelve months thereafter, no direct or indirect business transactions may be conducted with customers, recipients, or commercial agents of Weser-Trans Bremen GmbH.

28. Fixed compensation for loss of customers

In the event of a culpable violation of the customer protection policy, a corresponding lump-sum compensation may be charged.

29. Set-off

Weser-Trans Bremen GmbH is entitled to set off valid counterclaims or to exercise a right of retention.